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Hamilton Returns Form

Please print and enclose this form with your returned item(s). If you do not have an authorization code, please contact the service team via the email at shopk@hamiltonwatch.com.

To return the items, please pack them securely and please ensure that you complete this form indicating the reason of your return.

Name	
Order number	
Returns authorization code	

Product (Reference)	QTY	Reason for return				Action
		Changed my mind	Looks different	Faulty	Too big/ Too Small	
E.g. H38416141	1					Refund

Refunds will be issued according to our Terms & Conditions. For further information, please visit <https://www.hamiltonwatch.com/en-hk/returns-policy>.

Please allow up to fourteen working days for the return for be processed once it is received. We will inform you accordingly once the return is received. Your return should be sent to:

The Swatch Group (Hong Kong) Limited
 Unit 803-4, 8/F Kerry Centre
 683 King's Road,
 Quarry Bay, Hong Kong
 Attn: Customer Service Center

If you decide to send the return using a delivery method of your choice, we do advise for your own protection to use a secure delivery method, which requires a signature upon delivery. Please note that we do not accept responsibility for products lost or damaged in the post.

Hamilton is a trading division of The Swatch Group (Hong Kong) Limited, 9/F Kerry Centre, 683 King's Road, Quarry Bay, Hong Kong. We are registered in Hong Kong under company registration number 0045671.